

# Virtual Primary Care.

Convenient, preventative care delivered through an integrated technology platform.

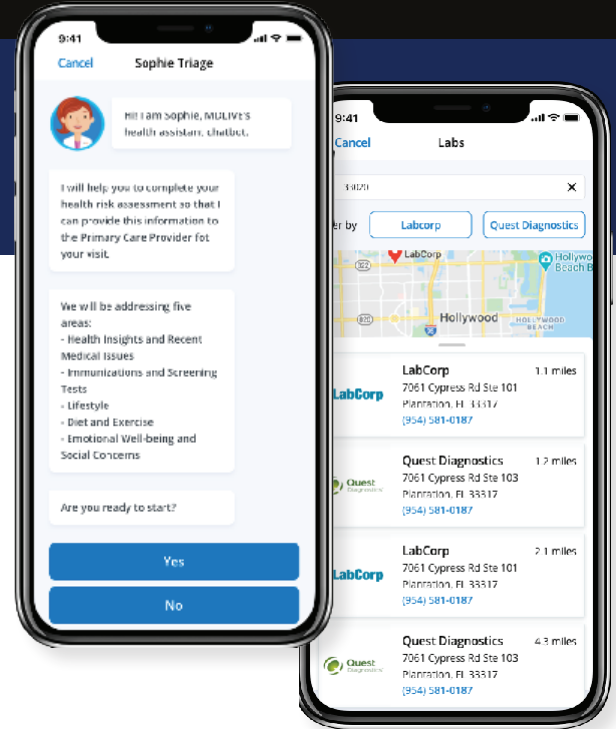
**78**  
patient net  
promoter score  
(2020)

**15M**  
MDLIVE members  
have access to VPC  
through insurance

**74%**  
would use telehealth  
for preventive or  
chronic care<sup>1</sup>

## ABOUT MDLIVE VIRTUAL PRIMARY CARE (VPC)

- Virtual wellness screenings, including health risk assessment, vitals, lab order and review, preventive health recommendations, and education
- Routine primary care
- Chronic condition management
- Referrals to MDLIVE Behavioral Health and Dermatology, as appropriate
- National network of board-certified, state-licensed, and credentialed physicians who have an average of 15 years of practicing experience
- Specialized training in providing primary care, virtually
- Adherence to NCQA guidelines and standards, HITRUST certified
- Integrations with Labcorp and Quest Diagnostics for simple user experience and convenient access to labs and biometric screenings



MDLIVE's network of board-certified primary care physicians (PCPs) can conduct wellness screenings, manage chronic care conditions, refer to high-value specialists, write new prescriptions through routine/chronic care visits, and provide follow-up care – conveniently and virtually through our secure, HIPAA-compliant platform.

In the United States, more than 35% of adults under age 50 do not have a primary care provider,<sup>2</sup> and 150 million adults forego an annual checkup.<sup>3</sup> MDLIVE VPC can help reduce the number of patients who delay care or go without because they do not have a PCP or cannot conveniently access a PCP. With MDLIVE annual wellness screenings, a vital factor in keeping people healthy, members can have health problems detected early on, allowing providers the ability to offer preventive care advice and referrals, as clinically appropriate.

- **Preventive Care Adoption:** Improve health outcomes by driving adoption of preventive care among high-risk, care avoidant populations with virtual wellness screenings.
- **Flexible Model:** Members without a regular PCP can find one through MDLIVE, while members who have an existing PCP relationship can visit MDLIVE as a convenient backup option. Members can always share MDLIVE visit results with their regular PCP for ongoing care.
- **Smart Referrals:** If a referral is deemed appropriate, our providers are able to leverage our smart referral options to reduce costly out-of-network specialist care and diagnostic testing.

MDLIVE Virtual Primary Care | Call 888.781.5301 | MDLIVE.com | info@mdlive.com

Sources:  
1. <https://www.primarycareprogress.org/primary-care-case/> 2. JAMA "Characteristics of Americans With Primary Care and Changes Over Time, 2002-2015" 3. <https://www.advisory.com/daily-briefing/2015/04/08/why-44-million-americans-continue-to-get-annual-physicals>

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