



**MDLIVE.**  
Reduced healthcare costs,  
increased access,  
member satisfaction.

## ABOUT MDLIVE

- **Founded in 2009**, with headquarters in Miramar, FL
- **60M+** eligible plan and employer members, including members within many health plans, including **four of the seven largest health plans, employers, and health systems**
- **24x7** nationwide coverage in all **50 States + Puerto Rico**
- **Single unified platform** designed to rapidly deploy new products; integrate seamlessly with health plans, health systems, EMRs, and mobile apps; and simplify the patient experience with a single login for all virtual care needs

Founded in 2009, MDLIVE is a leading provider of virtual healthcare services and software that benefit patients, hospitals, employers, health plans, physician practice groups, benefit administrators, and accountable care organizations.

Our solutions are designed to increase access and improve health outcomes while reducing the total cost of care. And, our cloud-based platform, combined with our nationwide network of board-certified physicians, psychiatrists, dermatologists, and licensed therapists, lets patients access the care they need - when they need it. Health plans and providers can also use the HIPAA-compliant system to collect and share clinical data from patient medical records, lab results. Health plans and providers can also complete risk assessments, provide wellness advice, diagnose conditions, and provide treatment.

## NATIONAL SCALE & SATISFIED PATIENTS

- Over 2,200 providers with 5,500+ licenses
- Specialized training in virtual care “websites” manner
- Adherence to NCQA guidelines and standards, HITRUST certified
- Rigorous clinical quality program lead by MDLIVE’s Chief Medical Officer
- Demonstrated ability to scale with over 60M eligible members, 24/7/365 medical coverage, and low wait times
- 78 patient net promoter score in 2020

## MDLIVE SERVICES AND SOFTWARE INCLUDE:

- Urgent Care
- Behavioral Health Care
- Dermatology
- Primary Care
- Employee Assistance Program Services
- Care Connector Portal

MDLIVE’s Care Connector Portal is a web-based platform that provides the ability for external parties/administrators to create patient accounts, schedule visits on behalf of patients and providers, manage upcoming appointments and monitor session adherence, and manage provider calendars.

MDLIVE Overview | Call 888.781.5301 | MDLIVE.com | info@mdlive.com