

# MDLIVE

## VIRTUAL PRIMARY, PEDIATRIC & URGENT CARE

FREE WITH DIAMOND, PLATINUM, GOLD, SILVER & BRONZE HEALTH PLAN OPTIONS



OPEH&W Health Plan  
Making Healthy Cheaper

## CONVENIENT WELLNESS SCREENINGS, ROUTINE CARE, AND CHRONIC CONDITION MANAGEMENT.

MDLIVE Primary & Pediatric Care services are FREE for covered OPEH&W Health Plan Members, Spouses and Dependents. Saving Members from Office Visit Co-Pays. Doctors are almost always available immediately with no waiting time or appointment required. Unless an appointment time is requested by the Member. Access on major holidays may result in small wait times.

### MDLIVE DOCTORS CAN TREAT OVER 50 MEDICAL CONDITIONS, SUCH AS:

- » Allergies
- » Asthma
- » Birth Control
- » Bronchitis
- » Cellulitis
- » Cold & Flu
- » Constipation
- » Cough
- » COVID-19
- » Diabetes
- » Diarrhea
- » Ear Pain
- » Fever
- » Gout
- » Headache
- » High Blood Pressure
- » High Cholesterol
- » Infections
- » Insect Bites
- » Joint Aches & Pains
- » Pink Eye
- » Poison Ivy
- » Rashes
- » Respiratory Infections
- » Sinus Problems
- » Sore Throat
- » Sports Injuries
- » Thyroid Issues
- » Urinary Tract Infection (UTI)
- » Yeast Infections
- » & more...



### MDLIVE DOCTORS ARE UNABLE TO TREAT

These are the conditions which MDLIVE Doctors do not currently treat. For any of these issues, it is suggested an individual see a Primary Care Doctor, go to an Urgent Care Facility, or go to an Emergency Room depending on the severity of the issue:

- » Emergency Situations (Bleeding, Heart Attack, Suicidal Thinking)
- » Sexually Transmitted Diseases (STDs)
- » Urinary Tract Infections in Males
- » Urinary Tract Infections in Females Under 18 Years of Age
- » Children Under 3 with a Fever Need to be Seen Immediately by a Doctor in an Office-Based Setting.
- » Children Under 12 with Ear Pain can be Treated if the Pain is Due to a Virus (e.g., Colds), Allergies, or an External Infection. If there is a high likelihood it is a bacterial inner infection that needs antibiotics, they should be seen immediately by a doctor in an office-based setting.

### MDLIVE DOCTORS ARE UNABLE TO PRESCRIBE

These are the medications which MDLIVE Doctors do not currently prescribe:

- » Hair Loss Medications
- » DEA Controlled Medications
- » Muscle Relaxants
- » Erectile Dysfunction Medications
- » Some Anti-Viral Medications
- » Medicinal Marijuana
- » Sleeping Pills
- » Weight Loss Medications
- » Injectable Medications