

MDLIVE Counseling & Psychiatry

Free on **Diamond, Platinum, Gold, Silver & Bronze** Health Plans

MDLIVE Primary & Pediatric Care services are **Free** for covered OPEH&W Health Plan Members, Spouses and Dependents. Saving Members from Office Visit Co-Pays. Doctors are almost always available immediately with no waiting time or appointment required. Unless an appointment time is requested by the Member. Access on major holidays may result in small wait times.

MDLIVE Doctors Can Treat Over 50 Medical Conditions, such as:

- » Allergies
- » Asthma
- » Bronchitis
- » Cellulitis
- » Cold & Flu
- » Constipation
- » Diarrhea
- » Ear Problems
- » Fever
- » Gout
- » Headaches
- » Infections
- » Insect Bites
- » Joint Aches & Pains
- » Poison Ivy
- » Rashes
- » Respiratory Infections
- » Sinus Inflammation
- » Sore Throat
- » Sports Injuries
- » Urinary Tract Infections
- » **and more...**



MDLIVE Doctors are Unable to Treat

These are the conditions which **MDLIVE** Doctors do not currently treat. For any of these issues, it is suggested an individual see a Primary Care Doctor, go to an Urgent Care Facility or go to an Emergency Room depending on the severity of the issue:

- » Emergency situations (bleeding, heart attack, suicidal thinking)
- » Sexually transmitted diseases (STDs)
- » Urinary tract infections in males
- » Urinary tract infections in females under 18 years of age
- » Children under 3 with a fever need to be seen immediately by a doctor in an office-based setting.
- » Children under 12 with ear pain can be treated if the pain is due to a virus (e.g. Colds), allergies, or an external infection. If there is a high likelihood it is a bacterial inner infection that needs antibiotics, they should be seen immediately by a doctor in an office-based setting.

MDLIVE Doctors are Unable to Prescribe

These are the medications which **MDLIVE** Doctors do not currently prescribe:

- » Hair Loss Medications
- » Erectile Dysfunction Medications
- » Sleeping Pills
- » DEA Controlled Medications
- » Some Anti-Viral Medications
- » Weight Loss Medications
- » Muscle Relaxants
- » Medicinal Marijuana
- » Injectable Medications